

Terms and conditions when participating in a workshop/training at EasternGraphics Benelux B.V.

1. Registration

Once the registration is final and in possession of EasternGraphics Benelux B.V., the registration is complete. The student, as well as his/her employer (if he/she is paying the course fee), agrees to the following conditions when registering.

2. Confirmation of registration

After registration, EasternGraphics Benelux B.V. sends you the order confirmation and invoice with the course fee.

3. Number of participants

The training will take place with a minimum of two participants. There is a maximum of 4 participants per training.

4. Course fee

The course fee must be paid before the start of the training.

5. Absence

If the participant is absent during the training, the payment obligation remains.

6. Teaching material

The participant is allowed to keep the training material. It is prohibited to sell the training material and/or partly or completely to copy it or give it to a third party. The copyright and ownership remain with EasternGraphics Benelux B.V.

7. Costs

All by EasternGraphics Benelux B.V. incurred costs for overdue course fees, no exceptions, are for the account of the participant.

8. Changing course dates

Illness or being unable to attend does not entitle you to a refund or dissolution of the agreement. If, due to personal circumstances, a course can not be participated in, it is possible to postpone the course to the next course possibility, at a charge of €25,- administration costs. The rescheduling of a course must be submitted in written format and must be in our possession at least one week in advance. It is not possible to reschedule a course within one week before the start of the course. Replacement of participation in a course by a third party is possible at a charge of €25,- for administration costs. A request for replacement must be submitted in written format and be in our possession at least two working days before the start of the course.